

Welcome To The MyHRScreens Family!

(Formerly VeriData, we are now MyHRScreens.)

**Secure Screens.
Superior Service.
We're Your Team.**

Some FAQ's About This Transition:

1. Do I continue Ordering as normal until I receive specific instructions?

Yes, you will continue to order as normal until you receive specific instructions from MyHRScreens on how to begin utilizing your MyHRScreens account. All reports currently in process with Veridata will be completed within your current system.

2. Will my pricing stay the same?

Yes, MyHRScreens will honor your current Veridata pricing.

3. Will I be able to download my history during this transition?

Our intention is to allow you to access historical reports within the MyHRScreens system. However, we are currently working with ISS to determine the best way to accomplish this. We will keep you apprised of the progress. Until this is accomplished, you will have access to your historical reports through the current ISS system.

4. How Do I Ensure My Account with MyHRScreens Is Set Up?

Once the [easy onboarding document](#) has been completed, MyHRScreens will activate your account, move your current pricing over and we will release log-in credentials. Once you are logged in, you may begin to order right away.

5. Will we have access to the same services we currently order?

Yes, and we also offer additional services that we will be happy to explain and add to your platform for you.

6. Is there a direct person I can go to with any and all questions?

Yes, our team is always available to handle any and all of your questions. You will always reach a real person who can solve your issue and work with you until it is resolved. Our team can be reached at 866-899-8970.

7. Can I expect the same turn-around time on my reports?

We pride ourselves at MyHRScreens in having the best of the best in terms of vendors and we vet them continually to be sure you are receiving the fastest turnaround.

8. Can we have multiple users with different levels of access to our platform?

Yes, we work with clients on a one-to-one basis and tailor your platform to your specific needs during onboarding.

9. I had access to credit reports at one time with VeriData. What do I need to do to get set up to received credit reports again?

Contact Kim Lewis (klewis@myhrscreens.com / 866-899-8970 ext 118) and she can enable your account to order credit reports.

